

# Video Visits on a Computer

If you do not have a smartphone or tablet, you can also use a computer that has a camera, microphone and speakers. When using a computer, you do not need to download the VidyoConnect app to your computer desktop, but you will need to be able to open your email from the same device you do your video visit from. VidyoConnect works best in the Google Chrome browser.

**1** 5 minutes before your visit, click the link in the email you received.

**2** Select the Open VidyoConnect or the green **Download** button to Open VidyoConnect.

You have been invited to an Access Community Health Centers  
video appointment on  
**MM/DD/YYYY at TIME**

Use this link to join your provider in the VidyoConnect room 5 minutes before  
your appointment time.

<https://clinical.video.uwhealth.org/join/YtLwgiPTWT>

In case your provider is running late, please wait on the video for 10 minutes  
before hanging up.