



**Access**

COMMUNITY HEALTH CENTERS<sup>SM</sup>

Improving health. Improving lives.

Annual Report 2014

July 1, 2013 to June 30, 2014

# Access Values

## COMPASSION

We listen to our patients, staff and community to understand their needs and provide care with empathy and respect.

## DIVERSITY

We provide care and build community that respects the personal, social and cultural diversity reflected in our patients and staff.

## STEWARDSHIP

We use the resources we are given effectively and efficiently, and we value innovation.

## OPPORTUNITY

We believe that every person deserves quality healthcare to help them overcome barriers and create new opportunities.

## COMMUNITY

We work together with healthcare organizations and local partners to improve the health of our community and expand care to those with limited access.

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# Message from Ken Loving, MD

Chief Executive Officer



The work we do at Access often reminds me of how complex health care can be at a community health center. On the business side, we are overseen by the federal and state governments. We contract with insurance companies, raise awareness about the needs of our patients and our community, and work with health care partners, schools and community agencies.

For many of our patients, the complexity is personal and includes concerns in addition to health care: making ends meet financially -- often with multiple jobs, transportation difficulties, language barriers, and the many struggles that come with living in poverty.

When we make decisions about our annual priorities, we consider these complexities in the context of our stated values as an organization, which you can see on the facing page. We made our values more prominent in this year's report, and we've emphasized them with the more than 300 people who work as a part of Access.

The value of "community" is especially relevant for our plans in the coming year. We know that there are significant health disparities that negatively impact minority and low-income individuals. We know that our community is not as equitable as it could be. Faced with these difficult realities, we ask ourselves, how can we make needed improvements in these areas?

One way to reduce disparities is by making health care accessible to more people. We opened our Joyce

& Marshall Erdman Clinic on South Park Street in January, and we are serving more people in a modern, expanded facility that includes a dental clinic.

Another way is to improve how we provide care by working in teams and reaching out to help patients manage their health, especially those with chronic illnesses like diabetes and depression. We obtained national recognition as a Patient Centered Medical Home at the William T. Evjue and Wingra Clinics and expect certification at the Joyce and Marshall Erdman Clinic later this year.

We are also helping more of our patients and community members access medical insurance through the expanded BadgerCare eligibility and in the Health Insurance Marketplace. This year, we helped our patients and community navigate the complexities of the Affordable Care Act by hiring staff to advise people in our clinics and at the Dane County Job Center. We also played a major role addressing media questions and educating the community as experts in the application process, and we will continue to do this work in the coming year.

In addition, we are providing more opportunities for our patients to access dental care by hiring more staff dentists, as well as expanding our Celebrate Smiles program that brings comprehensive dental care to children in more than 20 local elementary schools.

Thank you for helping us to pursue these and other goals in the coming year. You are making it possible for more of our patients to be prepared to learn in school and succeed in the workplace. With your support, we will continue to emphasize "community" as one of our key values, and provide care that makes a significant difference in the lives of many of our community's most vulnerable members.

# Access Essentials

Access Community Health Centers started more than 30 years ago as a volunteer-run clinic that saw a need to fill the gap in health services for people in the community who struggled to get needed care.

Although the organization has grown and changed significantly in the decades since, what remains constant is our mission to improve the health and improve the lives of the people we serve.

Access' five clinics offer a range of services that take into account all of the circumstances of patients' lives. Services range from medical, dental and behavioral health care to community resource and financial counseling to access to affordable medications.

Each of the more than 26,000 patients who call Access their health care home are people of all ages, ethnicities and cultures living in the neighborhoods surrounding our clinics and throughout our broader community.

Most importantly, Access provides health care to people with very limited resources. Some patients have BadgerCare (Wisconsin's Medicaid program) some have private insurance and some have no insurance of any kind. Access serves those most in need by providing services at a sliding scale. Services provided through this discount this year were valued at more than \$4 million. All of these patients choose Access because they know it offers affordable, high quality care, and services are available to people regardless of their ability to pay.

As a community health center, Access' board of directors includes equal numbers of community volunteers and patients, so when decisions are being made, those who have the most at stake – patients – have an equal voice in policies of the organization.

Care at Access goes beyond curing illness – it also addresses the causes of poor health and gives people a chance to prevent illness. Through immunizations and patient education, low-cost medications and other services, Access enables tens of thousands of people around us to be healthier. Having schools and workplaces with healthier people strengthens our community.

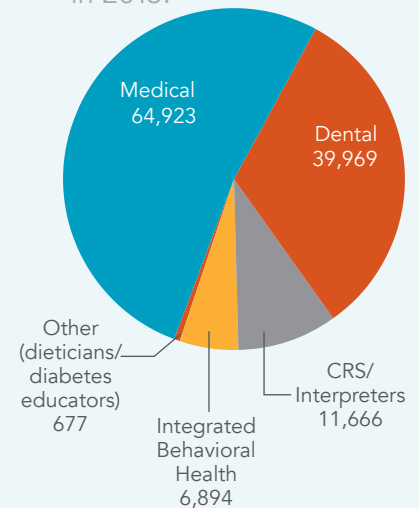
Number of patients served in 2013:

**26,041**

Number of visits in 2013:

**124,129**

Service visits in 2013:



# Our Community Impact

Our work at Access strengthens the broader community by providing health care access for those most in need, addressing the root causes of poverty and working to erase health disparities and improve education.

## POVERTY

Recent national and state reports have shed more light on the link between poverty and poor health.

**Poverty:** *African Americans in Dane County are 2.3 times more likely to be uninsured than Caucasians.*

Racial and ethnic minorities, especially children, have been shown to experience poverty disproportionately. One in four children in Dane County and one in two children in the City of Madison are eligible for free or reduced lunch. And according to the American Community Survey, more than 74 percent of Dane County's African American children are poor.

People living in poverty have health challenges and a greater need for care that addresses those factors that lead to poor health. For example, African Americans in Dane County are 2.3 times more likely to be uninsured than their Caucasian neighbors. African Americans in Dane County were also more likely to have low birth weight babies, and die from diabetes and stroke.

Access' approach helps identify these causes and works to solve them in ways a simple medical or dental visit otherwise would not.

At Access, providing access to high-quality medical care, dental services, behavioral health care and a pharmacy in one location is only a start. We find resources in the community that help our patients address these factors that lead to poor health. This includes providing services including interpreters and this year helping many people gain insurance coverage through the Health Insurance Marketplace and BadgerCare program.



## EDUCATION

Because kids who don't feel well have trouble concentrating in class and often miss more school days, they have fewer opportunities to get a great education. Chronic school absenteeism (missing more than 10 percent of school a year) increases three to four times in high-poverty areas. Access works directly with and in schools to help make sure all kids have access to good care.

**Education:** *Chronic absenteeism – missing more than 10 percent of school days a year – is three to four times more likely in high-poverty areas.*



At Access, all kids can see a doctor regardless of their family's insurance coverage through the Primary Access for Kids (PAK) program. Working through the schools, children are referred to one of our primary care clinics at no charge, if they have no coverage.

Last year, Access served 572 children through PAK. This program ensures that all children have health care by providing services including primary care visits, medications and more. Services Access provided through this program were valued at \$398,994.

And we provide dental care right at school through the Celebrate Smiles dental program. Since 2010, more than 15,000 children have received care through the Celebrate Smiles program.

Dentists and dental hygienists from Access Community Health Centers provide much-needed preventive and restorative dental care to children using mobile dental equipment. As part of the program, children become Access patients, so that if they have a future need, they can be seen at an Access dental clinic.

## HEALTH DISPARITIES

Social, economic influences and physical environment greatly influence a person's health. Where you are born, grow, live and age, income, education, and neighborhood have profound impacts on your overall wellness. A nationwide trend mirrored in Dane County recognizes that not everyone has the same opportunities to live a good, healthy life.

Dane County's population has become more diverse with racial/ethnic minorities comprising 20 percent of the population.

**Health Disparities:** African Americans in Dane County have a three-fold greater risk of dying from diabetes than Caucasians and nearly two-fold greater risk of dying from stroke than Caucasians.

At Access, we work to erase the barriers that lead to poor health and disparities in health, and create conditions enabling everyone here a way to reach and maintain good health.

As a Federally Qualified Health Center, we operate clinics designed to serve people with low incomes and communities without access to health care services. Our work is rooted in the ideal that quality care should be available to people based on need.

Racial/Ethnic makeup of Access' 26,041 patients:

- Caucasian 41 percent
- Latino/Hispanic 26.3 percent
- African American 20.8 percent
- Other (did not report) 7 percent
- Asian 4.3 percent
- American Indian/Alaska Native .5 percent
- Hawaiian/Pacific Islander .1 percent





Mekhi



# Our Services

## Medical Care

Access offers a full range of medical services from pediatric and pregnancy care to adult and chronic care. As a Patient Centered Medical Home, we connect patients with a primary care provider and a staff of health professionals who are ongoing partners in understanding and making health care decisions. Our coordinated approach to care helps patients stay healthy by preventing issues and managing chronic conditions.

Pediatric care provides services for children from birth through adolescence with regular well-child check-ups that include a preventive examination alongside education and information for parents. Children receive immunizations and regular screenings as well as an assessment from a Behavioral Health Consultant when needed.

Pregnancy care at Access includes the choice of prenatal visits with a doctor or midwife, integrated behavioral health services, free childbirth and breastfeeding classes and our Group Prenatal Education and Support Program.

For adults, we offer screenings and preventive check-ups to allow early diagnosis and treatment of any problems that may arise. Patients with ongoing illnesses and chronic pain receive specialized care using all available resources including the latest research and provider expertise.

*"It makes me feel good to know that my kids can get the health care they need. It's not a worry. It makes me feel at peace."*

–Irene

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### NUMBERS TO KNOW

Number of pediatric medical patients

4,622

Number of adult medical patients

10,126

Number of women receiving prenatal care

583

Number of diabetic patients

1,400



Todd

# Dental Care

At Access, the goal is for patients to achieve enduring dental health and to be happy with their smile. Our experienced dental team provides adults and children with restorative care for urgent needs as well as ongoing preventive care, emphasizing proper oral health practices to prevent tooth decay and periodontal (gum) disease from arising in the future.

We consider a wide variety of cultural and economic factors to help all patients incorporate healthy dental habits into their lives. These services are available to current patients at our clinics in Madison, Sun Prairie and Dodgeville.

Access also ensures that all children have healthy teeth through Celebrate Smiles, a mobile school-based program that works to prevent tooth decay and educate children about good oral health. Celebrate Smiles brings licensed dental staff to local schools to screen children in grades 4K-5 and provide dental sealants, fluoride varnish, and restorative treatment as needed. Children in the program become Access dental patients and can receive ongoing care at an Access dental clinic.

*“My jaw was swollen, my headaches were horrible. And all my doctor did was write me a referral, I took it over to the clinic, and, boom, two weeks later, I had an appointment. Now, I have had a root canal, and I get regular checkups. It feels good to not have to worry.”*

–Todd

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## NUMBERS TO KNOW

Number of children receiving dental care  
**4,344**

Number of adults receiving dental care  
**7,946**

Number of patients receiving urgent or acute care  
**792**

Number of students seen through Celebrate Smiles  
**2,250**



Claude

# Behavioral Health Care

Access integrates behavioral health care with a patient’s medical care as soon as a need arises. This integrated approach gives patients the opportunity to meet with a behavioral health consultant when they see their primary care provider. And, it’s part of what makes Access a Patient Centered Medical Home. Services focus on treating conditions, as well as providing tools that help people achieve a healthy lifestyle.

Our behavioral health consultants offer patients help with emotional, behavioral or physical problems that interfere with their daily lives. They provide possible solutions and address how these conditions relate to other personal, social, or medical issues patients are experiencing.

*“I just took care of everyone but myself and I just fell apart. I’ve got my voice back. I’ve got my self-worth back. I still have some days where I’m sad but I’m not living with the things that hurt me anymore.”*

–Nicole

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## NUMBERS TO KNOW

Number of patients receiving behavioral health care  
**2,537**

Number of children receiving behavioral health care  
**493**

Number of patients treated for lifestyle behavioral diagnoses  
**308**

Number of patients treated with mental health diagnoses  
**1,491**



Thelma

# Patient Resource Services

Access goes beyond the need for high-quality, affordable health care and provides patients with services that impact health and quality of life. Our resources range widely, from housing referrals to food assistance, to employment guidance and affordable health care counseling.

In addition, we have trained specialists to answer questions and help patients in our clinics and people in our community find the best possible health insurance coverage under the Healthcare Marketplace and BadgerCare program.

Access also offers in-clinic interpreters for patients who are limited English speakers. We continue to expand this valuable service, providing interpretation of more than 50 languages, as well as assist patients who are deaf or hard of hearing.

*“Any time, if I go to the clinic, I have a lot of help. My communication is getting better, a little bit. But when I first came to United States, people talked so fast to me, so I cannot understand. So always, I get my own interpreter.”*

–Sarjo

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## NUMBERS TO KNOW

Number of visits where patient resources were used

**11,666**

BadgerCare and Healthcare Marketplace applications completed with patients during the 2013/14 enrollment period

**2,674**

(1,480 Marketplace; 1,194 BadgerCare)

Number of different languages interpreted in clinics

**50**

Number of patients served in a language other than English

**5,936**



Anna &  
Irene



# Pharmacy Services

Access offers medications to all patients through a new partnership with UW Pharmacy Services. Regardless of which Access medical clinic serves as their health care home, patients can access UW Health Pharmacy at our William T. Evjue Clinic or the Wingra Family Medical Center. Future plans include adding another UW Pharmacy at our Joyce & Marshall Erdman Clinic.

Through this new partnership, patients receive the most effective medications at affordable prices. They can also order refills by calling the pharmacy or ordering online. Most importantly, Access takes extra steps to assure that patients have important information about their medications and how to use them. From show-and-tell practices where patients see medications before leaving the pharmacy, to providing language-appropriate instruction, Access helps patients get the prescriptions and information they need.

*“Sometimes when you go through your own personal issues, its good when you come somewhere and are under the care of someone, and they’re nurturing. And sometimes those tiny little things can make a whole difference in your day.”*

–Angela

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## NUMBERS TO KNOW

Number of  
prescriptions filled

24,112

# Financial Information

Access Community Health Centers relies on a diverse revenue stream that has enabled us to expand our health services in a reliable, responsible manner. The following is an overview of our finances from July 1, 2013 to June 30, 2014.

	FY2014
<b>Assets</b>	
Cash and investments	\$3,079,071
Accounts receivable (net)	3,404,142
Property and equipment (net)	12,686,837
Pledges receivable capital campaign	335,048
Other assets	345,089
<b>Total Assets</b>	<b>\$19,850,187</b>

<b>Liabilities and Net Assets</b>	
Accounts payable and accrued expenses	\$2,195,624
Debt	3,901,586
Other liabilities	1,215,253
Total Liabilities	7,312,463
Total Net Assets	12,537,724
<b>Total Liabilities and Net Assets</b>	<b>\$19,850,187</b>

<b>Revenue</b>	
Patient service revenue (net)	\$19,083,574
Grants revenue	4,419,404
Contributions revenue	2,534,902
Other revenue	553,013
In-kind revenue	870,618
<b>Total Revenue</b>	<b>27,461,511</b>

<b>Expenses</b>	
Personnel	15,540,691
Space and facilities	876,070
Supplies	1,133,188
Contractual	5,711,407
Depreciation	863,523
Minor equipment	227,502
Travel	37,399
Other	761,708
In-kind expenses	870,618
<b>Total Expenses</b>	<b>26,022,106</b>

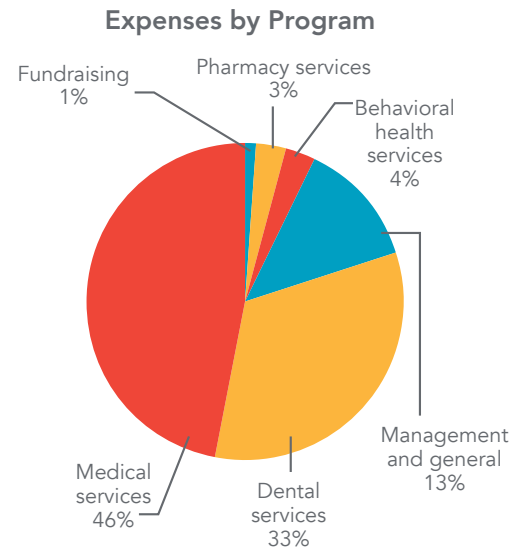
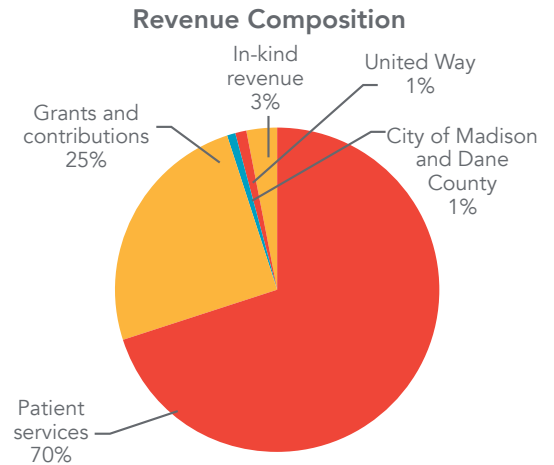
**Excess of Revenue Over Expenses** **\$1,439,405**

All patients pay for part of their care. Some have BadgerCare (Medicaid) or private insurance, and some are covered under Access' sliding scale program which makes care affordable.

We receive significant support from many segments of our community through direct contributions or donations of services.

The wages we pay to 228 employees are our largest expense. Our staff is critical to meet the needs of our patients and carry out our mission.

Excess of revenue over expenses reflects a federal grant award for the construction of the Joyce & Marshall Erdman Clinic.



# Community Partnerships

*The mission of improving health and improving lives is one we share with groups and institutions throughout our community. Working together with public, private and other charitable organizations, we strive to provide a cohesive support network for individuals and families throughout south central Wisconsin. These partnerships help us reduce costs, while creating greater access to high-quality, affordable health care for the people who need it most.*

Agrace HospiceCare  
AIDS Network  
Allied Drive Neighborhood Center  
Alta Language Services  
American Family Children's Hospital  
ARC Community Services  
Birth to 3  
Boys and Girls Club of Dane County  
BSP Free Clinic  
Care Wisconsin  
Catholic Charities of Madison  
Catholic Multicultural Center  
Centro Hispano of Dane County  
Children's Dental Center of Madison  
Community Action Coalition  
Community Connections Free Clinic  
Community Living Alliance  
Community Pharmacy  
Dane County Department  
of Human Services  
Dane County Health Council  
Dane County Homeless Services Consortium  
Dane County Interpreter Coalition  
Dane County Job Center  
Dane County Medical Society  
Dane County Parent Council-Head Start  
Dean Health System  
Delta Dental of Wisconsin  
Domestic Abuse Intervention Services  
East Madison Community Center  
Edgewood College  
Family Service Association

Goodman Community Center  
Group Health Cooperative  
of South Central Wisconsin  
Herzing College  
Iowa County Department of Public Health  
Joining Forces for Families Agencies  
Journey Mental Health  
La Sup  
Latino Health Council  
Lussier Community Education Center  
Madison Area Urban Ministries  
Madison College  
Madison Metropolitan School District  
Madison Pediatric Dental and Orthodontics  
Madison Public Library -  
Goodman South Madison Branch  
Max Pohle Clinic  
MEDiC Clinic  
Meriter Health System  
Neighborhood Health Partners  
Oral Health Coalition of Dane County  
Physicians' Plus Insurance  
Planned Parenthood of Wisconsin  
Porchlight  
Public Health-Madison and Dane County  
Reach Out and Read Wisconsin  
St. Mary's Hospital  
Salvation Army of Dane County  
Southwestern Wisconsin  
Community Action Program  
Sun Prairie School District  
United Way of Dane County

Unity Health Insurance  
University of Wisconsin  
Center for the Humanities  
Center for Non-Profits  
Department of Family Medicine  
Department of Internal Medicine  
Department of Pediatrics  
Department of Population  
Health Sciences  
Department of Psychiatry  
Department of Psychology  
School of Medicine and Public Health  
School of Nursing  
School of Pharmacy  
School of Social Work  
University of Wisconsin Medical Foundation  
Urban League of Greater Madison  
UW Health  
Waukesha County Technical College  
WIC Program  
Wisconsin Collaborative for Healthcare  
Quality, Inc.  
Wisconsin Department of Health Services  
Wisconsin Medical Society  
Wisconsin Primary Health Care Association  
Wisconsin Women's Health Foundation  
YMCA of Dane County  
YWCA Madison

# Individual, Business and Foundation General Gifts

The work of Access Community Health Centers is made possible through the generous support of our community. The following pages highlight this extraordinary support which includes gifts received and pledges made between July 1, 2013 through June 30, 2014.

## \$200,000 AND ABOVE

BerbeeWalsh Foundation\*  
Health Resources and  
Services Administration  
United Way of Dane County  
Harry & Jeanette  
Weinberg Foundation\*

## \$100,000-\$199,999

Dan Erdman\*  
Group Health Cooperative  
of South Central Wisconsin  
Oscar Rennebohm  
Foundation Inc.  
UW Health\*

## \$50,000-\$99,999

American Family  
Children's Hospital\*  
Caritas Foundation\*  
Dean Health System  
DeAtley Family Foundation\*  
Deborah Erdman\*

## \$25,000-\$49,999

Delta Dental of Wisconsin\*  
Epic  
Erdman\*  
Erdman Holdings, Inc.  
Magic Pebble Foundation  
Meriter Health Services\*  
UW Credit Union\*

## \$10,000-\$24,999

American Girl's Fund  
For Children  
Anonymous

August Foundation, Inc.  
CUNA Mutual Foundation\*  
Evjue Foundation, Inc.  
Healthy Smiles,  
Healthy Children  
MIG Commercial  
Real Estate, LLC  
St. Mary's Hospital  
Unity Health Insurance  
Karen Walsh & James Berbee  
Wisconsin Hospital Emergency  
Preparedness Program  
Wisconsin Primary Health Care  
Association Inc.

## \$5,000-\$9,999

Anonymous  
BMO Harris Bank  
Karen & Craig Christianson  
CVS Caremark Charitable Trust  
J.H. Findorff & Son Inc.\*  
Linda Wankerl-Hayden &  
Kevin Hayden  
Joanne Holland &  
Margie Rosenberg\*  
Elizabeth Huebel &  
David Silverberg  
Madison Anesthesiology  
Consultants, LLP  
Madison Rotary Foundation  
Michael Best & Friedrich, LLP  
W. Gene Musser &  
Gene Gudmundson  
Physicians Plus Insurance Corp.  
Public Service Commission  
Telemedicine Equipment  
Program

Sarina Schragger & Ken Loving\*  
Jack DeLoss Taylor  
Charitable Trust

## \$2,500-\$4,999

American Family  
Insurance Group  
Associated Bank  
Terri & Dave Beck-Engel\*  
Sandy & Dana Corbett\*  
Dane Arts  
Dane County Medical Society  
Gail & Gordon Derzon  
Vicky & David Franchino  
Johnson Bank  
Patterson Dental  
Promega\*  
Therese Foundation

## \$1,000-\$2,499

Moses Altsech  
Baird Foundation, Inc.\*  
Heidi & Don Becker  
Becton, Dickinson & Co.\*  
Martha & Jack Bowhan  
Fred Broihahn CPA, LLC  
Jennifer & James Colegrove\*  
Carol & Doug Cowgill  
D&S Dental Laboratory, Inc.  
Sara & Andrew DeTienne\*  
Environment Control\*  
Claire Falk & Jeffrey Wells  
Gordon Fleisch Company  
Group Health Cooperative of  
South Central Wisconsin

Paul Harrison\*  
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Amy & Russ Hermus  
Joyce & Thomas Hirsch  
Brad Hutter  
Winnie Anne & Tsuneo Inui  
Ann Jablonski &  
George Macheel  
Robert Keller  
Thomas Kemp Foundation  
Marjorie DiMaggio Lee &  
Fred Lee  
Janet & Jay Loewi  
Linda & Thomas Lorenz  
Mary & Doug Loving  
M3 Insurance Solutions  
for Business  
Nancy & Jack Martin  
Salli Martyniak &  
Loren Hatelberg  
Carol & John Mathis  
Lynn & Gary Mecklenburg  
Sally & Mike Miley  
Cookie & Jon Miller\*  
Janean Yasiri Moe &  
Doug Moe  
Roseann & Brad Murphy\*  
Nadine Nehls & Jeff Grossman  
Jean & Richard Page  
Park Bank  
Errin Pfeifer & Brian Ellingboe\*  
Tammy Quall & Chris Quandt\*  
Petra Ressler & Sven Midelfort  
Julie & William Segar  
Suzanne & Paul Shain  
Ronald Sliwinski

\*Includes gifts to the Improving Health, Improving Lives Capital Campaign or the Celebrate Smiles Campaign.

Marcia & Daniel Smith  
UW Department of Radiology  
Roberta Walthers\*  
WEA Trust  
Webcrafters-Frautschi  
Foundation

### \$500-\$999

Julie Murphy Agnew &  
Matthew Agnew\*  
The Alliance  
Pamela Alsum  
Anonymous  
Juli Aulik & Troye Shanks  
Ann Berg  
Carola & Don Breckbill  
Kristi & Dave Breton  
Joyce & Daniel Bromley  
Janice Bultema  
Marilyn Chohaney &  
David Lonsdorf  
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QTI Group  
Antoinette & Don Richards  
Kirsten & James Rindfleisch  
Rippe Keane Marketing  
Ann Rosin & Terry Bolz  
Sarah Rowe & Tim Kreft\*  
Laura Sabo  
Robert Savage  
Ann & Richard Schmidt  
Melissa Auchard Scholz &  
John Scholz  
Tracy & Jeremy Schwartz\*  
Lisa & Bob Sorge  
Dawn & David Stucki  
Sun Prairie United  
Methodist Church  
Linda & Walter Thomas\*  
United Way of Dane County  
Weimer Bearing &  
Transmission, Inc.  
Lynn & Kevin Welch\*  
Sara Williams  
WPS Health Insurance  
Mary & Craig Wright  
Deborah & Ryan Wubben  
Beth & Peter Zaher  
Peggy & John Zimdars

### \$250-\$499

Amanda Acosta\*  
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Gail Allen & Jeff Hoerning  
Anonymous  
Laurie & Arthur Benson  
Laura Berger  
Barbara Boehm & Robert Russell  
Pat Brady & Bob Smith  
Joan Collins & Bill Waldbillig  
Jonalee Crabb-Edwards  
Katie Crawley &  
Timothy Dybevik  
Susan Davidson  
Claire Dick  
Cheryl & Richard Donkle  
Sara & David Downie\*  
Colleen & Neil Duffie  
Regina & George Dunst  
Angela & Jonathan Evert  
Meghan & Steven Fondow\*  
Marie Fraser  
Edward Frees  
Christine Galinat  
Lisa Girdharry  
Jeanne & Tom Grist  
Hoyt S. Halverson  
Julie Halverson &  
John Wiederholt\*  
Katherine & Matthew Hansen\*  
Stephanie Harrison  
Jean Hull\*  
Julia Hunter  
Iowa County Courthouse Union  
Local 413  
Paula Jarzemsky  
David Kindig  
Patricia Kokotailo  
Joan & James Krikelas  
Sue LaGrange  
Susan & Arthur Lloyd  
Mary & Rich Lynch  
Sarah & Bryan Magenheim  
Lauren & Dan Martin\*  
Trina & Erick McCormick\*

Sue & Michael Mohoney  
Julia & Dan O'Donnell\*  
Reid Olson  
Marnee O'Meara\*  
Ellen & Stanley Pollan  
Sheri Pollock  
Joel Robbin  
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Ronald Luskin  
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Lutheran Church  
Rebecca & Jerome Tharaud\*  
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Leane & Steve Tyska  
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Debra & Tim Wiora  
Amanda Kita-Yarbro &  
Christopher Yarbro  
April Yerges  
YMCA of Dane County  
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Endowment of the Chief Medical Officer Position

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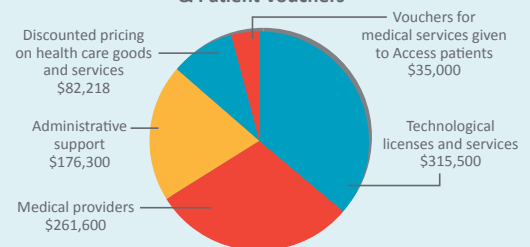
With special thanks to Karen & Craig Christianson, the Erdman family, and Jill & Peter Lundberg for their donation of art for our Joyce & Marshall Erdman Clinic.

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